

News

21 May 2007

eccos pro Workshop Weeks in May 2007 in Bad Kreuznach, Germany

With 22 participants from 10 leisure centres in Germany and Austria, the eccos pro Workshop Weeks in May 2007 were the third such event to take place. After two entirely successful similar events, in Velbert in May 2006 and in Büsum in January 2007, this time the event took place in Bad Kreuznach with a theme of "Configuring leisure centres with the mafis[®] Guest Management System".

A main feature was compiling a customer database - from capturing and processing the required base data and tariffs through to evaluating statistics and lists. Participants were able to test and become familiar with entering information in a practical trial environment. It goes without saying that the experiences of colleagues from other leisure facilities were also widely shared.

We have again been delighted with participants' entirely positive feedback. Here are a few examples:

"I liked it a lot. You're always learning something new. When you are just working away each day, you forget things so quickly and this kind of refresher is very good, and it promotes communication and the exchange of ideas with colleagues. I wish there were more of these workshops covering working at the cash desk. Keep it up."

Dorothee Fischer-Kremp, manager of the Bad Kreuznach pools

"I was completely satisfied with the way the workshops were set up and run, especially with the pleasant atmosphere, and the lively exchange of ideas with other pool managers made it easier for me to think about the subject at hand. The options that mafis[®] provides allow me to evaluate various ways of doing things, which are useful for example in creating service rosters."

Sabrina Fischer, assistant to the management at the Calypso leisure centre in Saarbrücken

"What I particularly liked was the chance to use a real database to generate and display various statistics. There were also enough opportunities to discuss problems at one's own facility and to look for solutions. It was a successful event of just the right size."

Norbert Usner, company secretary and pool director of the St Ingbert Pool Management Company.

Further workshop weeks are planned.